

# NOMINATION PACK

## INTRODUCTION

Camborne Community & Commerce Awards are open to individuals, groups and businesses that deserve to be recognised for exceptional contributions to the Parish of Camborne.

All nominees must live, work, volunteer, study or participate in a community group within Camborne Parish.

Any individual or organisation can put forward more than one nomination. Nominees must have demonstrated their achievements during years 2019-2020.

The shortlisted and winning nominees will be decided by the panels from Camborne Town Council & BID Camborne.

Nominations will be accepted as complete online survey submissions ([www.camborne-tc.gov.uk/awards](http://www.camborne-tc.gov.uk/awards)) or as complete paper nomination forms.

**Shortlisted nominees will be contacted by Wednesday 15<sup>th</sup> April.**

## COMMUNITY AWARDS

### **Young Achiever Award**

Nominated by Local Schools and Children's Groups.

### **SID Godolphin Award**

Nominated by Local Schools and Children's Groups.

### **Community Volunteer of the Year**

Any un-paid volunteer aged 18 and over can be nominated for this award.

Nominations must demonstrate:

- a. Nominees area of voluntary work, number of hours committed to role and type of work conducted.
- b. The degree to which volunteer has made a special/significant impact on the community through their work.
- c. Examples of how the volunteer has gone 'above and beyond' to conduct their work.

### **Community Group of the Year**

Any not-for-profit community group based in the Parish of Camborne can be nominated for this award.

**DEADLINE FOR NOMINATIONS: 12PM FRIDAY 20<sup>TH</sup> MARCH 2020**

## COMMUNITY & COMMERCE AWARDS 2020

Nominations must demonstrate:

- a. Type of group, number of members where it operates and what the group aims to achieve.
- b. The degree to which the group has made a special/significant impact on the community and the individuals in the group.
- c. Examples of what group does that has gone 'above and beyond' the expectations of other community groups.

### **Outstanding Contribution to Sport in Camborne**

Any individual or group that provides an outstanding contribution to sport in the Parish of Camborne.

Nominations must demonstrate:

- a) Description of nominee's area of sport, name of associated club, time given to that sport.
- b) Examples of outstanding achievements and contributions to that sport.
- c) Examples of other individuals influenced or inspired by that club or individual.

### **Outstanding contribution to the Arts in Camborne**

Any individual or group that provides an outstanding contribution to The Arts in the Parish of Camborne.

Nominations must demonstrate:

- a) Description of nominee's art: music, writing, crafts, sculpture, painting etc.
- b) Examples of outstanding achievements and contributions to that art.
- c) Examples of other individuals influenced or inspired by that group or individual.

### **The Mayor's Award**

You cannot nominate for this award.

To be selected by the Mayor of Camborne from all nominations submitted for the 'Community & Commerce Awards 2020'

## COMMERCE AWARDS

### **Best Small Business**

Under £5,000 rateable value/under 5 team members/1 retail outlet

Nominations must demonstrate:

- a) Examples of great customer service
- b) Description of what makes them a leader in their field
- c) Business success examples

### **Best Medium Business**

£5,000-£20,000 rateable value/under 50 team members/under 50 retail outlets

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## COMMUNITY & COMMERCE AWARDS 2020

Nominations must demonstrate:

- a) Examples of great customer service
- b) Description of what makes them a leader in their field
- c) Business success examples

### **Best Large Business**

£20,000+ rateable value/over 50 team members/over 50 retail outlets

Nominations must demonstrate:

- a) Examples of great customer service
- b) Description of what makes them a leader in their field
- c) Business success examples

### **Best Employer**

The Best Employer award recognises the business that goes above and beyond for their employees and provides the best overall place of work.

Nominations must demonstrate:

- a) Examples of outstanding leadership and management.
- b) The company's commitment to workplace wellbeing
- c) At least two testimonials from employees

### **Best Environmental Focus**

Open to companies who have put in place strategies with a view to ensure more efficient use of the planet and reducing the company's carbon footprint.

Nominations must demonstrate:

- a) Their waste management strategy
- b) How they have reduced carbon emissions within their industry
- c) Examples of achievements in sustainability

### **Local Champion**

The winner of this award will go the extra mile to help others or give back to the community.

Nominations must demonstrate:

- a) Examples of their achievements
- b) Description of the impact their actions have had
- c) An explanation of how they aim to give continue their good work

### **Best Customer Focus**

The winning business will ensure it exceeds customer expectations before, during and after any sale, building a long-term customer where possible.

Nominations must demonstrate

- a) How they measure customer service
- b) At least two testimonials from customers
- c) An explanation of how the business is demonstrating customer focus

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## COMMUNITY & COMMERCE AWARDS 2020

### **Best Licenced Premises**

Any Licenced Premises based in the Parish of Camborne can be nominated for this award.

Nominations must demonstrate:

- a) Proof of viable premises license
- b) Examples of great customer service
- c) An explanation of what impact their premises has on the community

### **Product of the Year**

The most innovative product of any kind.

Nominations must demonstrate:

- a) Description of their product
- b) An explanation of what makes their product a market leader
- c) Who benefits from their product

### **Service of the Year**

In this category we recognise providers that have gone significantly beyond their basic service to provide a more valued, and valuable, contribution.

Nominations must demonstrate:

- a) How they have gone above and beyond to help their customers
- b) How they measure their customer satisfaction
- c) The impact their service has had on their customers

### **Best Not-For-Profit Business**

The winner of this award will be able to demonstrate that their Not-For-Profit business is sustainable with a social benefit.

Nomination criteria:

- a) Profit must not be a primary motive
- b) Businesses must be registered as a social enterprise
- c) To demonstrate the impact their business is having

### **Nominations**

The Awards Working Party reserve the right to be able to move nominations from one category to another if they feel nominees would be best placed to be considered for an award of a different title.

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